



**Community Mediation**

Calgary Society

Assisting you to  
resolve conflict  
in your community.



*Let's Talk...*

## WHO CAN BENEFIT?

CMCS provides Mediation and Facilitation Services to:

- Individuals
- Boards
- Churches
- Associations
- Communities
- Groups
- Condominium Groups



CMCS handles issues such as:

- Neighborhood Relationships
- Boundaries and Fences
- Noise
- Harassment
- Pets
- Parking
- Trees

DEDICATED TO THE PRESERVATION  
OF PEACE AND HARMONY

If the answer is "YES"  
to any of these questions,  
we can help...

- Q: Are you having difficulty communicating with your neighbour?
- Q: Have you, or are you thinking of calling the Police or a By-Law Officer?
- Q: Are you afraid to confront your neighbour about something that is upsetting you?
- Q: Is your community in conflict and having difficulty making important decisions?



CMCS believes that people need to have access to non-confrontational ways of 'dealing with difficult situations', before making a formal complaint to the authorities.

HELPING TO FIND REASONABLE  
SOLUTIONS TO DIFFICULT PROBLEMS

## WHAT IS MEDIATION? WHY DOES IT HELP?



### What is mediation?

- Mediation is a meeting where people in conflict get together with a Third Party (Mediator) to try to resolve their differences.

### Who gets to speak?

- All the parties will have a chance to tell "their side of the story".
- The Mediator will facilitate the conversations and ask that all parties speak to each other with respect.

### What does the Mediator do?

- The Mediator will listen to all parties.
- The Mediator will ask questions for clarification.
- The Mediator will not take sides.
- The Mediator will write an agreement using the words of the parties involved.

### Why try to work it out?

- To gain a "level of understanding" of where the other person(s) is coming from.
- To find a long term solution to the problem.
- To help preserve relationships.
- To feel at peace in your own home and/or community.

### Who is CMCS?

- CMCS is a team of trained Mediators and Facilitators.
- CMCS provides assistance Mediating and Facilitating disputes between neighbors within communities, and for "not-for-profit" organizations.

### Where does CMCS offer services?

- CMCS offers Mediation and Facilitation services in Calgary and area, to people experiencing conflict in their community.
- The Mediation will take place in a safe neutral location, agreed upon by the people involved in the dispute.

### What is the cost?

- There is NO CHARGE for Mediations or Facilitations.
- CMCS is a "not-for-profit" group dedicated to helping people live in safe, friendly communities.
- Donations are gratefully accepted.

### Who do I call for more information, and to arrange a Mediation?

- CMCS coordinators are available to take your call at (403) 269-2707. They will answer all your questions.

## A Volunteer Community Service Supported by:

Calgary Police Service

City of Calgary  
(Animal and ByLaw Services)

FCC  
Federation of Calgary Communities

Alberta Arbitration and  
Mediation Society

Private Citizens and  
Corporate Donations

### Funded by: FCSS



### For Information:

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